FTC

I'd like to have

a national "do not

call " Registry to get

call " Registry to get

telemarketing lists.

Sincerely

Jim Pasternak

	.Feb. 10, 2002
12	THE SECRETARY
60 W	DEAR FTC,
Ta	Whatever Jou Can do in helping E general public with Telemarketing would greatly appreciated. Just an "opt-out" or not call" would be favorite.
"do	Jone Processor.  Frank Processor.
	FRANK P. PEELE, JR., VIRGINIA
THE MENTAL MANIER	

FEB 28 CM2

SECRETARS 2 05/02

770 File # R4110/ SECRETARY 2/05/02 I support the F.T.C. effonts to tougher its six you old telemachety Sales Rules -Please enfonce the rules. The telemarketers Ane becoming worse, ie, behaveor and tone of voice is becomeny aggressive and sude. The calls continue to come in at least 3x daily! Thank-you.

Enough is enough! Thank-your 4. fennington

Mico L Pennington
FL 1

Office of the Secretary Room 159 Federal Trade Commission 600 Pennsylvania Ave. NW

. . .

Telemarketing is the modern day replacement of door to door peddling. In those days one could place a "No peddling allowed" sign on or near the front door, and be reasonably assured of not being disturbed. I have yet to find a way to stop telemarketers that is any where near as effective as the old peddler sign. I have written to various institutions that claim to be able to remove your name from the telephone listings, but it has hardly put a dent in the number of calls that I receive daily. I estimate that I receive between 4 to 6 unwanted calls per day.

My current method of dealing with these calls is to let the phone ring 4 times and let the message recorder kick in, and then listen to the recorder and pick up the phone if it is someone I want to talk to. Usually they disconnect if the phone is not picked up. But it is still highly annoying. So much so that I have turned off the ringer of my bedroom phone so that at the least Im not awakened out of a sound sleep for: nothing.

Lately they have a new tactic. They simply leave a long prerecorded sales pitch, or other type of message, on the recorder. They are relentless and incorrigible!

I would enthusiasticly welcome a centralized "Do Not Call Registry". I can hardly wait.



FEDERAL TRADE COMMISSION OFFICE OF THE SECRETARY ROOM 159 600 PENNSYLVANIA AVE WASHINGTON, DC 20580

February 13, 2001

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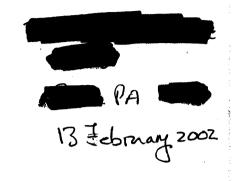
TO WHOM IT MAY CONCERN:

WE UNDERSTAND THAT THERE IS PROPOSAL "IN THE WORKS" REGARDING A NATIONAL "NO CALL" LIST FOR TELEMARKETERS. MAY WE EMPHATICALLY AND UNEQUIVICALLY STATE THAT WE ARE IN COMPLETE SUPPORT OF SUCH A LIST AND FEEL THAT IT NEEDS TO BE IMPLEMENTED AS SOON AS REASONABLY POSSIBLE. THESE UNWANTED CALL REPRESENT AN INVASION OF PRIVACY, AN UNWANTED DISTURBANCE AND AN OPPORTUNITY FOR SOME UNSCRUPULOUS VENDORS TO PLY THEIR TRADE.

PLEASE ADD OUR OPINION TO SUPPORT YOUR EFFORTS TO BRING ABOUT SOME BINDING LEGISLATION.

THE WINDS

Federal Trade Commission Office of the Secretary Goo Pennsylvania Flue NW Washington. DC 20580



Dear Sirs:

I would be in support of a national "Do NOT Call" registry - very much so! I hope that this will come about as I am sick + tired of calls (at dinner time and weekends and other times as

I very much hope that this will come to pass. I understand that Cortain States have such lists; Pennsylvania does not. Please count me on the Side of the Do Not call registry. Thank you!

your truly,

Narray E. Polake

February 12, 2002

Dear Ser,

We heartely support the proposal to limit the access that telemarketers now have into our homes. It is, as it stands now, an insupportable invasion of privacy.

Sincerely yours, Joanne M. Poole

Joanne M. Poole

## 5 FEB 02 -

HI

YOU WANT COMMENTS ON A NATIONAL "DO NOT CACC" REGISTRY WELL YOU CAN PUT MY NAME FIRST ON THE CIST. IF I HAD MY WAY, I WOULD DISCONNEG THE PHONE AND OUR COMPUTER, THERE ABOUT AS MUCH JUNK MAIL AS CALLS ON THE PHONE, THE TECEMARKETERS THINK THEY HAVE THE RIGHT OF COMMUNICATION BY WHE FIRST AMENDMENT, DOES THAT GIVE THEM THE RIGHT TO DISTURB US EVERY EVENING JUST SO I CAN TECC Some DINGACING NO! TWHY DON'T YOU PUT IT UP FOR VOTE, THEN THERE WOULD BE NO QUESTION ABOUT IT. ALL I CAN SAY TO TECEMANNETERS IS GET A REAL JOB AND QUIT BEING A PAIN FOR EVERY OWE,

HEY I GOT TO STOP FOR NOW, THE PHONES PINKING, THANK YOU, Ed Ponhly



Feb. 7, 2002

To the FITC, Office of the Secretary-I am very interested in the proposal for a national telemarketing do-not-Call list.

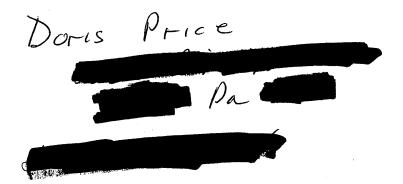
> Thank you, Mrs. Jean J. Priest



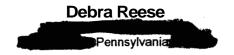
## Feb 8 02

Telemarketing Rulemaking Comment FTC File No R411001

I want to be pu 3 on the - do-not call list



Sincerely Dow's Rrice



January 23,2002

FTC
Office of the Secretary
Room 159
600 Pennsylvania Avenue, NW
Washington, D.C. 20580

RE: Proposed National Do-Not-Call List

To Whom It May Concern:

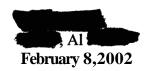
Your **most** recent proposal of a national telemarketing do-not dl list does **not** seem to be coming at a time that is. most conducive to the well being of **our** Nation or its people. With the elimination of jobs and the **need** to generate more **tax** dollars for war and anti-terrorism expenditures, buy outs of failing corporations and investigations into the misdeeds of major corporations, I would **think** that eliminating hundreds **a** thousands of jobs in the telemarketing industry and its related vendors, would be ludicrous. The wages and taxes generated **by** individuals in interim career situations, those with little **or** no education and countless other scenarios are the difference for some people from being on the street, welfare or not making ends meet.

The less than 10% of the irresponsible people conducting bad telemarketing practices will continue to do so. People portraying themselves as stock brokers, etc. and attempting to separate unsuspecting people from their money will always exist and do not care what rules are in place. Reputable companies comply with individuals wishes to not be called again. Why wouldn't we? It allows us to go on to another call with potentially positive results.

I'm not for less compliance. It just seems that when the government gets involved it goes awry. Not everyone is equal. The big companies will ignore and the small to medium sized company, often family owned and operated, will not be able to comply do to time and money that will be needed to be spent and wasted in muddling through the fine print.

For having derived most of my income for the last 2 years in one manner or another that involves Telemarketing, I strongly object to the negative and antagonistic media reporting that is being generated from your most recent announcement. I only hope that it will generate a response that will convince you to find a fair and equitable solution for all.

JOHN A



Office of the Secretary Room 159 Federal Trade Commission 600 Pennsylvania Ave. NW Washington D.C. 20580

Dear Sir or Madam:

Please remove me from all call lists. My phone number is

Thank you.

Sincerely,

John J. Reeves

February 12,2002

al Trade Commission of the Secretary 159 ennsylvania Avenue, NW ington, D.C. 20580

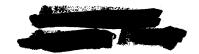
Sir:

e be advised that I support your effort to "rein-in" nuisance calls from telemarketers.

fically, I would like to know if an easy way can be created which **would** allow the consumer re his/her name removed from calling lists.

you for your consideration.

764



EarthLink, Inc. PO Box 530530 Atlanta, GA 30353-0530

February 10,2002

## Dear EarthLink:

I have reached the end of my patience with **your** organization. **Why** do you continue to bill me after I have written at least 6 letters since last August **as** well **as made** numerous phone calls trying to resolve your inability to run your business?

Last August I first e-mailed you telling you that ever since EarthLink purchased **cur** local ISP the service **had** been terrible **and** that I was terminating your service. **Month** after month I was billed via **my** Visa account, which I kept challenging and refusing to pay. I even wrote a certified letter to **your** CEO that went unanswered. Finally, I thought the entire matter **was** settled late last **year**.

Then today I received the enclosed billing for a November charge from **your offices and not** from **Visa**. I have no intention of paying **this** or **any** other invoice and if I **am** harassed **any** further I will institute legal action against EarthLink. I have spent countless **of** hours trying in vain to resolve this problem, but apparently not **a** single person **at** EarthLink can or either **warts** to resolve this problem. Enough is enough.

Sincerely,

-.7

## Norman S. Rich

Cc: Federal Communications Commission
Federal Trade Commission

Federal Trade Commission Office of the Secretary Room 159 600 Pennsylvania Ave. Washington, D.C. 20580

To Whom It May Concern:

After a phone call to the FTC, I was advised to write a letter informing you of what I believe is a scam or fraud. Our family has recently experienced tele-marketers calling our home, targeting the minors and/or young adults in our home, and alluring them into saying "yes" over the phone that they will agree to look over a product or service when information amves in the mail.

In one case, something arrived, but if NO response was heard within 30 days, the company was going to charge our credit card. In other words, these companies take a "no response" as a "YES".

In another case, NOTHING arrived, and the company CHARGED our account (the adult card holders of this household even though my husband nor I ever spoke to them). We are still investigating how they got our account number (not from anyone in our household) and are disputing the charges.

The point being, how can these companies make phone solicitations to ANYONE in the household, perhaps not even mail out any literature, and then say they have a right to bill the adult card holder in the house because no response was received??? How many thousands of phone calls are being made, maybe they mail something out, maybe they don't, they just sit back and wait their 30 days and then put their charges onto thousands of cardholders across the country?

I called the Better Business Bureau to try to turn this company in, but guess what? I have no canceled check. I have no copy of a contract, or warranty, or guarantee. I have no copy of a bill, or a receipt, or an advertisement. The only thing I have is a copy of my charge card statement that shows they charged my account and my son's word that he said "yes" they could mail him some material to look over. He never received it, never had a chance to decline the offer.

I realize that the FTC is working on a "No Solicitation List" which I think is great. I hope that you will look into legislation that will require companies to receive a WRITTEN SIGNATURE to keep on file **as** proof that the consumer did indeed request and want their product or service. Companies should be required to receive a WRITTEN POSITIVE RESPONSE to their solicitations before charging a consumer's credit card.

Thank you for your time and consideration in this matter.

Sincerely,

Kathleen A. Schaub

Broomall, Pa.

FTC, Office of the Secretary Room 159 600 Penna Cive NW Washn, D.C. 20580

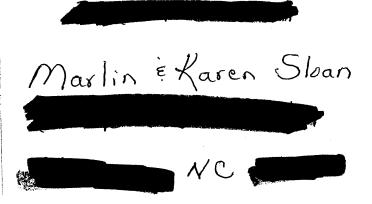
Telemarketing Rule making Comment. FTC File # R411001.

This letter is sent to urge you to get something on the books to prevent there Telemasketing groups from constantly annoying people. I'm sich and tired of these MORONS calling all hours of the day and evening. If I want something It'll go! fuy it. I feel calls only discourage my buying their product. The ordinary home owner / tax payer should have some rights to privacy.

Sincerely, Hordon R. Schillingen

2/10/02 half of the

No more telemarketing Calls to:



2/4/02 To Whom it May Concern I will appreciate anything that aryone can do to reduce or elimenate telemarketry calls. I completely resent any company using the phone survice that I pay for to interrupt my time for their unpolicited purpose. They should be charged and I should be credited for each of these unpolicited calls, Please proceed with a do not call list but ensure the cost of Maintaining such list falls to the industry Thank you, in advance, for snigther you can do to curb or reduce the intrusions. Sincerely



February 11,2002

**FTC** Office of the Secretary, Room 159 600 Pennsylvania Ave ${\rm NW}$ Washington, DC 20580

I am all for putting your name on a do-not-call list. As a matter of fact, put my name and that of my spouse's on it right away.

OF WAR MERCY

Sincerely,

Joseph H. Snyder

Florida

February 10,2002

Room 159
Federal Trade Commission 600 Pennsylvania Ave., NW Washington, DC 20580

RE: Telemarketer Proposal

Dèar Sir:

My wife and I are in full support of the proposal to create a national registry for people who do not want to be called by telemarketers. If such a plan is adopted, please include us among the **listed** who do **not** want such calls. If a formal registration form is required, please send us the necessary paper work for our completion.

As retired senior citizens living in Florida, we are among a **target** *group* for said telemarketers. **Very** seldom do we **experience** a day we do not receive such a call. Frequently we receive **several** calls in a single day. We have had calls as early as 7:00 AM, and as late as 9:00 PM. Many calls are related to various **types** of investment services and offers. The second most frequent calls are in reference to various types of home improvement/maintenance offers.

Seniors are a prefered frequent target of these telemarketers. The horror stories of unfulfilled promises and rip offs are many! We strongly urge that these actions be eliminated in any way possible!!!

Sincerely,

2.3

John B. Stevens

772

2-13-02

Dear FTC, I am writing their letter ir support of a "Do not call" registry I am sich and tuil of the calls from larly morning until late at night, on weekends, at derine etc, If I want to purclase a product, I will do it on my own free will and not by a place call! When I had a broke arble six year ago, you can't enagine all the calle I got during the day that were telemarketen and it was no few with a cost and walken trying to answer the place only to find out that it is

a telemarketer, and was
writing this, I got a call
for buying teakete from
a telemarketer. I whole
seattly support any
measure to sub the
annuging business

Service Szegypka